



This resource sheet is for use by existing campaigners, those thinking of setting up a Friends or Library Campaign group, or by anyone with an interest in the UK Public Libraries sector.

It lists links to useful information on topics relating to Public Libraries in the UK.

## **Advocacy/Campaigning**

### **General Election 2015**

<http://speakupforlibraries.org/speakupforlibraries/manifesto-for-libraries-for-the-general-election-2015/>  
**Speak up for Libraries; Manifesto for Libraries for the General Election 2015**

<http://www.cilip.org.uk/cilip/advocacy-campaigns-awards/advocacy-campaigns/electionwatch-cilip-campaign> - **CILIP: Election Watch** - *"In the run up to the General Election (2015) we are campaigning to highlight the importance of libraries, information and knowledge and for professionally delivered library and information services"*

<http://www.voicesforthelibrary.org.uk/2015/03/mp-letter/> - **Voices for the Library – ‘Send a letter to your MP’** *"The letter is designed to be sent to MPs and whilst they are not directly accountable for libraries within their constituencies, we think it is important that pressure is applied to central government as both the lack of will to intervene in library closures and the likely cuts to the local government grant in the next parliament will push the library service to breaking point."*

<http://www.unison.org.uk/our-campaigns/unison-campaigns/general-election/home/> - **‘Care for it? Vote for it.’** - This is where you'll find everything you need to know about UNISON's preparations for the general election. For **‘Unison’s guide to effective campaigning’** see; <http://www.unison.org.uk/about/what-we-do/campaigning/>

## **General Campaigning**

<http://www.publiclibrariesnews.com/library-closing> - a comprehensive overview of campaigning tactics.

<http://www.librarycampaign.com/start-a-group/> - **The Library Campaign – ‘Start a Group’** – “The Campaign is in the process of revising its Handbook for anyone wanting to initiate a new Friends of Libraries or Campaign group.”

<http://www.voicesforthelibrary.org.uk/campaigns/what-can-you-do/> - **Voices for the Library – ‘What can you do?’** – “Want to get involved in saving libraries? Here’s some advice about what you can do to help protect the UK’s public libraries, along with some campaigning tips, and links to resources.”

<http://www.ifla.org/at-your-library/steps-to-create> - IFLA - ‘Steps to create a successful campaign’

## **Public Library Standards and Guidelines**

In 2001 ‘Public Library Standards’ were introduced in England, these were then abolished in 2009 and replaced by a now defunct set of guidelines called the ‘MLA Library Benchmark’. Wales still has the ‘Welsh Public Library Standards (WPLS)’, Scotland has the ‘Public Library Quality Improvement Matrix’ and Northern Ireland has the ‘Northern Ireland Public Library Standards’.

<http://webarchive.nationalarchives.gov.uk/+http://www.culture.gov.uk/images/publications/PublicLibraryServicesApril08.pdf> the now abolished English ‘Public Library Service Standards’ (2008)

[http://en.m.wikipedia.org/wiki/User%3AWhere\\_It\\_Is\\_Mine/The\\_Modern\\_History\\_of\\_Public\\_Libraries\\_in\\_England](http://en.m.wikipedia.org/wiki/User%3AWhere_It_Is_Mine/The_Modern_History_of_Public_Libraries_in_England) - see under ‘Service efficiency & Standards’ for a potted history of English Public Library Standards.

<http://wales.gov.uk/topics/cultureandsport/museumsarchiveslibraries/cymal/libraries/wpls/libraries-making-a-difference/?lang=en> - “Libraries making a difference” is the fifth Welsh Public Library Standards framework.

[http://www.scottishlibraries.org/storage/SLIC\\_How\\_Good\\_Is\\_Our\\_Public\\_Library\\_WEB.pdf](http://www.scottishlibraries.org/storage/SLIC_How_Good_Is_Our_Public_Library_WEB.pdf) - The [Public Library Quality Improvement Matrix](#) (PLQIM) is a quality assurance tool which was developed by SLIC in 2007. PLQIM has just been revised and the new framework, [How good is our public library service?: A Public Library Improvement Model](#), was launched on Tuesday 26 August 2014.

[http://www.dcalni.gov.uk/public\\_library\\_standards\\_-\\_2014-19.pdf](http://www.dcalni.gov.uk/public_library_standards_-_2014-19.pdf) - A revised set of **Delivering Tomorrow’s Libraries** Public Library Standards was published in 2014. (The [2014-19 Public Library Standards](#) and related [Measurement Annex](#) can be accessed here.)

<http://www.ifla.org/publications/ifla-publications-series-147> - ‘Public Library Service Guidelines’ (2nd ed 2010), International Federation of Library Associations and Institutions (IFLA)

[http://www.cilip.org.uk/get-involved/advocacy/public-libraries/Documents/What\\_makes\\_a\\_good\\_library\\_service\\_CILIP\\_guidelines.pdf](http://www.cilip.org.uk/get-involved/advocacy/public-libraries/Documents/What_makes_a_good_library_service_CILIP_guidelines.pdf) - 'What makes a good library service? – Guidelines on Public Library provision in England for portfolio holders in local councils' – Chartered Institute of Library and Information Professionals (CILIP) (rev Dec 2010)

## **Data & Stats**

The main sources of official UK Stats on Public Libraries are listed below;

<http://www.cipfastats.net/librariesprofile/> - 'Public Libraries Comparative Profiles', Chartered Institute of Public Finance and Accountancy (CIPFA) – the 2013 profiles were sponsored by the DCMS and are freely available to view at <http://www.cipfa.org/services/research-and-statistics/comparative-profiles/public-libraries/cipfastats-library-profiles-english-authorities-2013>

<https://www.gov.uk/government/organisations/department-for-culture-media-sport/series/taking-part> -

'Taking Part Survey for England' - DCMS

for up-to-date info on Libraries see Chapter 4. (Comparative data from 2005/6 >)

<https://www.gov.uk/government/statistics/taking-part-201415-quarter-1-statistical-release>

<http://www.lboro.ac.uk/microsites/infosci/lisu/lisu-statistics/lisu-statistics-trends.html> - 'Trends in UK library and publishing statistics', Loughborough University, Library and Information Services Unit (LISU)

<http://www.scotland.gov.uk/Publications/2013/08/6973/13#fig13.6> 'Scotland's People Annual Report: Results from the 2012 Scottish Household Survey'; for stats on 'cultural attendance' including libraries.

<http://www.scottish.parliament.uk/parliamentarybusiness/28862.aspx?r=9831>

Recent Parliamentary debate on libraries with useful data etc.

## **Research/Reports/Policy Statements**

This section deals with key central and devolved government policy on Public Libraries it also lists reports and research from bodies such as the Arts Council England who have the development remit for Public Libraries.

### **Government Policy**

<https://www.gov.uk/government/policies/supporting-the-library-services-provided-by-local-authorities> - Department for Culture, Media & Sport (DCMS)

<http://wales.gov.uk/topics/cultureandsport/museumsarchiveslibraries/cymal/libraries/librariesinspire/?lang=en> – 'Libraries Inspire: The strategic development framework for Welsh libraries 2012-16', see also;

<http://wales.gov.uk/topics/cultureandsport/museumsarchiveslibraries/cymal/libraries/public-libraries-review/?lang=en> - Welsh public libraries review (2014)

[http://www.dcalni.gov.uk/final\\_delivering\\_tomorrow\\_s\\_libraries\\_document\\_-\\_july\\_2007\\_-\\_1mb\\_document\\_for\\_website.pdf](http://www.dcalni.gov.uk/final_delivering_tomorrow_s_libraries_document_-_july_2007_-_1mb_document_for_website.pdf) - 'Delivering Tomorrow's Libraries' (2007) – Northern Ireland

## **Research & Reports (post 2011)**

See <http://www.publiclibrariesnews.com/useful/documents> for a fairly comprehensive list of library related reports, legislation etc

[http://almauk.org/working-together/our\\_activity/economic-impacts/](http://almauk.org/working-together/our_activity/economic-impacts/)

Report on the Economic Value of Libraries (2014) - Archives, Libraries and Museums Alliance UK (ALMAUK)

<https://www.gov.uk/government/publications/independent-library-report-for-england> - Independent Library Report for England published 18 December 2014. (Sieghart Report)

<http://www.opm.co.uk/publications/rural-library-services-in-england-exploring-recent-changes-and-possible-futures/>

Rural library services in England: exploring recent changes and possible futures. (Sep 2014), OPM & Locality

<http://www.ifla.org/node/8626>

Public Access: Supporting Digital Inclusion for All (2014), International Federation of Library Associations and Institutions (IFLA)

[http://www.artscouncil.org.uk/media/uploads/pdf/Evidence\\_review\\_economic\\_contribution\\_libraries.pdf](http://www.artscouncil.org.uk/media/uploads/pdf/Evidence_review_economic_contribution_libraries.pdf)

'Evidence review of the economic contribution of libraries' (June 2014), Arts Council England (ACE)

<http://locality.org.uk/wp-content/uploads/Locality-Enabling-Enterprise-in-Libraries.pdf>

'Enabling Enterprise in Libraries report' (March 2014), Locality & ACE

<https://www.unison.org.uk/upload/sharepoint/On%20line%20Catalogue/21589.pdf> -

'The public library service under attack; how cuts are putting individuals and communities at risk and damaging local businesses and economies' (May 2013), Unison.

<http://www.yourbritain.org.uk/uploads/editor/files/LIBRARIES.pdf> - 'Libraries: Innovation, Co-location and Partnership' (2012-13) - Labour Party Policy Review on Public Libraries.

<http://www.artscouncil.org.uk/what-we-do/supporting-libraries/library-of-the-future/> -

'Envisioning the library of the future' (2012-13), Arts Council England (ACE)

see also;

[http://www.artscouncil.org.uk/media/uploads/pdf/The\\_library\\_of\\_the\\_future\\_May\\_2013.pdf](http://www.artscouncil.org.uk/media/uploads/pdf/The_library_of_the_future_May_2013.pdf)

<https://www.gov.uk/government/publications/an-independent-review-of-e-lending-in-public-libraries-in-england> - 'An Independent Review of E-Lending in Public Libraries in England' (March 2013), commonly known as the 'Sieghart Review'.

<http://www.goscl.com/wp-content/uploads/2012/12/Library-super-users-pack.Media-Materials.pdf> - 'The new super-users of Britain's Public Libraries' (Dec 2012), Society of Chief Librarians (SCL)

<http://www.cilip.org.uk/cilip/advocacy-awards-and-projects/advocacy-and-campaigns/public-libraries/briefings-and-resources> - 'A Changing Landscape: A Survey of Public Library Authorities in England, Wales, Northern Ireland 2012-13' (Dec 2012), CILIP.

<http://www.parliament.uk/business/committees/committees-a-z/commons-select/culture-media-and-sport-committee/inquiries/parliament-2010/library-closures/> - The Culture, Media and Sport Committee inquiry into Library Closures. (Nov 2012)

<http://www.carnegieuktrust.org.uk/publications/2012/a-new-chapter---discussion-paper> - 'A New Chapter - Public Library Services in the 21st Century' (2012), The Carnegie Trust.

<http://www.artscouncil.org.uk/advice-and-guidance/browse-advice-and-guidance/developing-great-museums-and-libraries> - 'Culture, knowledge and understanding: great museums and libraries for everyone' (Sep 2011), Arts Council England (ACE)

### **For key research and reports pre-2011 see;**

<http://www.official-documents.gov.uk/document/cm78/7821/7821.pdf> - 'The modernisation review of public libraries: a policy statement' (Mar 2010), DCMS; for the consultation see; [http://webarchive.nationalarchives.gov.uk/+http://www.culture.gov.uk/reference\\_library/consultations/6488.aspx](http://webarchive.nationalarchives.gov.uk/+http://www.culture.gov.uk/reference_library/consultations/6488.aspx)

[http://www.artscouncil.org.uk/media/uploads/mla\\_research\\_files/what\\_public\\_want\\_from\\_libraries\\_full\\_research\\_report\\_final\\_081110.pdf](http://www.artscouncil.org.uk/media/uploads/mla_research_files/what_public_want_from_libraries_full_research_report_final_081110.pdf) - 'What do the public want from libraries?' (2010), MLA.

[http://www.healthlinklibraries.co.uk/pdf/Framework\\_for\\_the\\_Futures.pdf](http://www.healthlinklibraries.co.uk/pdf/Framework_for_the_Futures.pdf) - 'Framework for the Future' MLA (Feb 2003),

## **Legislation & Judicial Reviews/Challenges/Inquiries**

The key legislation for Public Libraries in England & Wales is the Public Libraries and Museums Act 1964, Scotland and Northern Ireland have their own Acts. The other key areas of legislation that will be of interest to campaigners are the Equality Act 2010 and the Localism Act 2011.

### **Legislation**

<http://www.legislation.gov.uk/ukpga/1964/75> - The 1964 Public Libraries & Museums Act (England & Wales)

- see CILIP's briefing

<http://www.cilip.org.uk/sites/default/files/documents/Briefing%20on%20Public%20Libraries%20and%20Museums%20Act%201964.pdf>

[http://www.legislation.gov.uk/ukpga/1955/27/pdfs/ukpga\\_19550027\\_en.pdf](http://www.legislation.gov.uk/ukpga/1955/27/pdfs/ukpga_19550027_en.pdf) (Scotland)

[http://www.legislation.gov.uk/niu/2008/8/pdfs/niu\\_20080008\\_en.pdf](http://www.legislation.gov.uk/niu/2008/8/pdfs/niu_20080008_en.pdf) (Northern Ireland)

[http://www.legislation.gov.uk/ukpga/2010/15/pdfs/ukpga\\_20100015\\_en.pdf](http://www.legislation.gov.uk/ukpga/2010/15/pdfs/ukpga_20100015_en.pdf) - Equality Act 2010 (especially - Part2; Chapter 1 'Public Sector Equality Duty') and for guidance see; <http://www.equalityhumanrights.com/advice-and-guidance/public-sector-equality-duty/> for a simple practical guide to the equality duties in relation public libraries see; <http://www.local.gov.uk/documents/10180/11473/Sue+LGA+Sept+2013+F.pdf/26bb94df-ee00-4c33-9552-36dc3ac23cad>

<http://www.legislation.gov.uk/ukpga/2011/20/contents/enacted> - the Localism Act 2011  
For an explanation of the legislation in relation to Public Libraries see; <http://dontprivatiselibraries.blogspot.co.uk/2013/07/localism-and-libraries.html>

## **A selection of key Judicial Reviews/Challenges/Inquiries**

Lincolnshire CC Judicial Review

<http://savelincslibraries.org.uk/2014/07/17/libraryjudicialreview-win-on-two-counts/>  
<http://www.publiclibrariesnews.com/2014/07/lincolnshire-councils-loses-judicial-review-on-two-grounds-all-the-chief-points-links-and-analysis.html>

For the full text of the judgement see download at

<http://www.lincolnshire.gov.uk/news/high-court-announces-ruling-on-lincolnshire-libraries-challenge/122561.article>

[http://webarchive.nationalarchives.gov.uk/20100407120701/http://www.culture.gov.uk/what\\_we\\_do/libraries/6119.aspx](http://webarchive.nationalarchives.gov.uk/20100407120701/http://www.culture.gov.uk/what_we_do/libraries/6119.aspx) - DCMS Local Inquiry into the Library service provided by Wirral Metropolitan Borough Council (2009). For a brief synopsis see; <http://www.voicesforthelibrary.org.uk/public-libraries-and-museums-act-1964/wirral-inquiry/>

<http://foclibrary.wordpress.com/> - full details on the Judicial Review relating to Gloucestershire Libraries.

<http://brentlibraries.wordpress.com/judicial-review/> - a chronology of events and links to key letters/documents relating to the Judicial Review on the closure of libraries in Brent.

<http://savedoncasterlibraries.wordpress.com/> - Doncaster, for update see; <http://www.bbc.co.uk/news/uk-england-south-yorkshire-24447890>

<http://slamupdate.wordpress.com/legal-action-and-fundraising/> - events leading up to the Judicial Review in Surrey and for the outcome see; <http://slamupdate.wordpress.com/2013/05/07/returning-slam-donations/>

<http://www.mhlug.btck.co.uk/TheManorView> - A chronology of events before, during and after the enquiry into library closures in Lewisham. For more background see; <http://www.theguardian.com/books/2011/mar/01/library-campaigners-legal-challenges-closures>

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/410769/Councilor\\_Dore.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/410769/Councilor_Dore.pdf) - Letter from the DCMS stating that they would not intervene in cuts to Sheffield Libraries. See also; <http://webcache.googleusercontent.com/search?q=cache:Ja07Bka-6OQJ:https://www.sheffield.gov.uk/dms/scc/management/corporate-communications/documents/leisure-culture/libraries-copyright/Consultation-Oct-13/DCMS-to-Sheffield-City->

[Council/DCMS%2520to%2520Sheffield%2520City%2520Council.pdf+&cd=6&hl=en&ct=clnk&gl=uk](http://www.sheffield.gov.uk/DCMS%2520to%2520Sheffield%2520City%2520Council.pdf+&cd=6&hl=en&ct=clnk&gl=uk)

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/368882/SCC\\_-\\_Minded\\_to.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/368882/SCC_-_Minded_to.pdf)

## **Inquiries**

<https://www.gov.uk/government/news/william-sieghart-to-chair-panel-to-produce-independent-report-on-englands-public-library-service>

Government commissioned report into Public Libraries chaired by William Sieghart (Feb 2014) – Report published 18/12/14, see;

<https://www.gov.uk/government/publications/independent-library-report-for-england>

<http://wales.gov.uk/topics/cultureandsport/museumsarchiveslibraries/cymal/libraries/public-libraries-review/?lang=en> - Welsh public libraries review (2014) see also;

<http://libalyson.wordpress.com/2014/10/22/libraries-vital-role-in-wales-says-review/>

## **Governmental responsibility for Public Libraries**

<https://www.gov.uk/government/policies/supporting-the-library-services-provided-by-local-authorities> - Government Department responsible for Public Libraries in UK.

<https://www.gov.uk/government/people/sajid-javid>

Sajid Javid, Secretary of State for Culture, Media & Sport

<https://www.gov.uk/government/ministers/parliamentary-under-secretary-of-state-culture-communications-and-creative-industries> - Ed Vaizey, Parliamentary Under Secretary of State for Culture, Communications and Creative Industries.

<http://www.publications.parliament.uk/pa/cm/cmllparty/register/libraries.htm> - Libraries All-Party Parliamentary Group

## **Devolved responsibilities**

<http://www.scottish.parliament.uk/msps/currentmsps/Fiona-Hyslop-MSP.aspx> - Fiona Hyslop - Cabinet Secretary for Culture and External Affairs

[http://www.dcalni.gov.uk/about\\_us.htm](http://www.dcalni.gov.uk/about_us.htm) - The Department of Culture, Arts and Leisure (DCAL), Carál Ní Chuilín is the Minister of Culture, Arts and Leisure for Northern Ireland.

<http://wales.gov.uk/topics/cultureandsport/?lang=en> - Department of Culture & Sport, John Giffiths is Minister for Culture and Sport.

## **Volunteer-led Libraries ('Community Libraries')**

### **Legislation**

<http://www.legislation.gov.uk/ukpga/2011/20/contents/enacted> - the Localism Act 2011

For an explanation of the legislation in relation to Public Libraries see;

<http://dontprivatiselibraries.blogspot.co.uk/2013/07/localism-and-libraries.html>

## **Research/Reports/Policy Statements**

[http://libraries.communityknowledgehub.org.uk/sites/default/files/community\\_manage\\_libraries\\_report\\_-\\_mla.pdf](http://libraries.communityknowledgehub.org.uk/sites/default/files/community_manage_libraries_report_-_mla.pdf) - Museums, Libraries & Archives Council (MLA) – 'Community Managed Libraries' (2011)

<http://www.artscouncil.org.uk/what-we-do/supporting-libraries/community-libraries-research/> - Arts Council England (ACE) - 'Learning from experience: guiding principles for local authorities' (July 2012)

[http://www.thewi.org.uk/\\_data/assets/pdf\\_file/0006/49848/on-permanent-loan.pdf](http://www.thewi.org.uk/_data/assets/pdf_file/0006/49848/on-permanent-loan.pdf) - National Federation of Women's Institutes - 'On Permanent Loan? Community Managed Libraries: The Volunteer Perspective' (Jan 2013)

[http://www.unison-newcastle.org.uk/assets/files/Library/130623%20Library%20Volunteer%20Guidance%20\(2\).pdf](http://www.unison-newcastle.org.uk/assets/files/Library/130623%20Library%20Volunteer%20Guidance%20(2).pdf) - 'Volunteers in Public Libraries; Unison policy and guidance for branches' (June 2013)

<http://www.webarchive.org.uk/wayback/archive/20120815182845/http://www.cilip.org.uk/get-involved/policy/statements%20and%20briefings/Pages/use-of-volunteers.aspx> - Chartered Institute of Library and Information Professionals (CILIP) – 'Use of volunteers in public libraries' (Jun 2012)

<http://www.goscl.com/scl-publishes-policy-on-volunteering-in-libraries/> - Society of Chief Librarians (SCL) – 'Policy on volunteering in libraries' (2012)

## **Other Information**

<http://libraries.communityknowledgehub.org.uk/> - part of Locality, actively supports those seeking to start up volunteer run libraries.

for more information on 'community libraries' see

<http://www.publiclibrariesnews.com/campaigning/volunteer-run-libraries>

## **Privatisation/Trusts/Social Enterprises/Mutuals etc**

[www.dontprivatiselibraries.blogspot.com](http://www.dontprivatiselibraries.blogspot.com) – information about library privatisation in the UK, US & beyond.

## **Trusts**

<http://www.wslaw.co.uk/site/uploads/publications/1311849003.3533.pdf> - 'The growing role of trusts in the culture, library and leisure sectors', a report by a pro-trusts solicitors firm.

<http://www.european-services-strategy.org.uk/outsourcing-ppp-library/transfers-and-externalisation/leisure-and-library-trusts/> - a report from 2008.



## **Social Enterprises**

<http://www.theguardian.com/social-enterprise-network/2013/apr/02/social-enterprises-libraries> - article giving a good background to social enterprises and libraries.

See also; <http://www.rsonline.org.uk/library-services/case-study-library-provision-with-a-social-enterprise-partner>

<http://www.rsa2020publicservices.co.uk/wp-content/uploads/2011/04/LibrariesInTransition.pdf> -

*'Libraries in Transition; are there creative alternatives?'* (Mar 2011), Social Enterprise London & 2020 Public Services Hub at the RSA.

## **Mutuals**

<http://mutuals.cabinetoffice.gov.uk/minister-highlights-mutuals-new-model-library-services> - a statement by Nick Hurd, Cabinet Office Minister for Civil Society. See also:

<http://mutuals.cabinetoffice.gov.uk/first-staff-led-mutual-library-receives-%C2%A3100000-backing>

<http://www.parliament.uk/business/committees/committees-a-z/commons-select/communities-and-local-government-committee/inquiries/parliament-2010/co-op-council/> - Select Committee report into mutual, and Unison's evidence:

<http://www.publications.parliament.uk/pa/cm201213/cmselect/cmcomloc/112/112we21.htm>

A Unison report and research from 2011;

<https://www.unison.org.uk/upload/sharepoint/On%20line%20Catalogue/19946.pdf>

For more information on alternative models of library management and service delivery see;

<http://www.publiclibrariesnews.com/campaigning/privatized-libraries-outsourcing-library-services> & <http://www.publiclibrariesnews.com/campaigning/trusts>

## **Examples of Good Practice?**

Some of the examples used are bound to be controversial, what's good practice to one person won't be to another!

<http://readingagency.org.uk/about/URO%20-%20evidence%20bank%20March%202012v%202-1.doc>

- looks at the 'Universal Reading Offer' and the work that libraries are doing around literacy. For more info see;

<http://www.goscl.com/libraries-of-the-21st-century-scl-launches-four-national-offers-for-public-libraries/>

<http://www.artscouncil.org.uk/what-we-do/supporting-libraries/libraries-development-initiative/> - looks at arts, employment etc. projects in libraries

<http://www.literacytrust.org.uk/libraries> - The Literacy Trust works in partnership with libraries on programmes that target children, young people and their families.

<http://www.yourbritain.org.uk/uploads/editor/files/LIBRARIES.pdf> - Manchester and Rotherham are used as examples.

<http://www.carnegieuktrust.org.uk/publications/2014/speaking-volumes> - advocacy resources for public libraries by the Carnegie UK Trust. (2014)

<http://www.carnegieuktrust.org.uk/changing-minds/knowledge---culture/digital-inclusion> - Research and case studies on digital inclusion by Carnegie UK Trust.

## **Useful Websites/Info**

<http://www.publiclibrariesnews.com/> - The site that is most often referred to and used by campaigners, staff, users, senior officers, councillors, politicians and the media; a fantastic resource for up-to-date information on public libraries in the UK and beyond.

<http://www.librarycampaign.com/> - an independent national organisation set up in 1984 to support Friends of Library groups and to campaign for improved services in publicly funded libraries. The main source of information on library campaign and friends groups.

<http://www.voicesforthelibrary.org.uk/> - a campaigning organisation sharing positive stories about public libraries and librarians, and providing factual information about library usage in the UK.

[www.dontprivatiselibraries.blogspot.com](http://www.dontprivatiselibraries.blogspot.com) – the main source of information and stories on library privatisation in the UK and beyond.

<http://www.cilip.org.uk/> - the leading professional body for librarians, information specialists and knowledge managers.

<http://readingagency.org.uk/> - a charity whose mission is to give everyone an equal chance in life by helping people become confident and enthusiastic readers.

If you have other links, suggestions or corrections, please email Alan Wylie at <mailto:lobey66@hotmail.com>